

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Alexis Multispeciality Hospital Pvt Ltd  
Survey No. 232, Mankapur Square  
Koradi Road  
Nagpur 440 030  
Maharashtra  
India

Holds Certificate No:

**ITMS 690768**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management System covers IT department supporting the management and monitoring of IT services related to Network, Server, End User support, and Hospital Management Application Support and Audio/Video services.

This is in accordance with the Service Catalogue Version 3.0 dated 20/01/2021

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2018-04-14

Latest Revision Date: 2021-04-14

Effective Date: 2021-04-14

Expiry Date: 2024-04-13

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.